

\$250 WATER HEATER REBATE & FREE SERVICE PROGRAM

Jasper County REMC (REMC) will provide a \$250 bill credit rebate for an electric water heater of 30-gallons or more capacity to the Member if the heater will be connected to Jasper County REMC lines. The rebate will be applied to the Members' account after REMC has viewed the receipt for the water heater and installs a load management switch.

By accepting the electric water heater bill credit rebate, the member agrees:

- a. the electric water heater is connected to Jasper County REMC lines;
- b. the electric water heater utilizes 220 volts alternating current;
- c. the electric water heater has a 30-gallon or larger capacity;
- d. to provide properly installed plumbing and electrical service to the water heater site and adequate space for maintenance;
- e. to permit a load management switch to be connected to the Member's electric water heater circuit and permits the switch to be controlled by the REMC or its wholesale power supplier;
- f. to not remove, disconnect or impair the operation of the load management switch.

Rebate does not apply to on-demand water heaters.

In a landlord/tenant situation, the water heater rebate will be offered to the landlord unless otherwise agreed upon by landlord and tenant.

FREE maintenance and parts for electric water heaters will be provided according to the following:

1. 30-gallon and larger heaters are eligible for free service if REMC installs a load management switch.
2. **Free** maintenance will be performed if requested before 3:00 p.m. CT Monday through Friday.
3. Emergency service is available after hours, weekends, and holidays for a trip fee of \$50.00.
4. The Member may become ineligible for the free maintenance service if REMC finds a load management switch tampered with, removed, or if the Member requests that REMC remove the switch. Fees may be assessed to the member if the switch is removed within 90 days of maintenance.
5. Maintenance services do not apply to air source heat pump water heaters.

Jasper County REMC Water Heater Program Policy B-21 is available upon request.

WHAT'S A LOAD MANAGEMENT SWITCH?

A load management switch is a device utilized to reduce stress on the grid and lower energy costs to the co-op and its members. The more switches we can deploy, the more money our co-op members will save.

Here's how the switches save you money:

1. REMC power supplier sees the power supply getting stressed by unusually high energy use – usually on the hottest days of summer.
2. The power supplier turns on all of the load management switches – which turns off the water heaters – for a short period of time to reduce stress on the grid.
3. Member's water heater is off for usually ½ hour to an hour each time the switch activates.
4. The power supplier sees the grid recover so the switches are turned off and the water heaters come back on.

